

KW COLLARDS SHIPPING POLICY / PRODUCT INFORMATION

Thank you for your order!

KW Collards ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

We use USPS Priority Mail whenever possible, however for faraway orders in the U.S., we sometimes use UPS, and this may change delivery time frames. In order to facilitate the fastest delivery time, please provide a street address (not a P.O. Box) if you live outside of U.S. southern states.

You will receive a Shipment Confirmation email once your order has shipped with tracking number(s) included.

If you receive products that were damaged during shipment, please contact us immediately via email at info@kwcollards.com. Upload photos of the damage, if possible.

Order processing and delivery delays can occasionally occur especially when we are experiencing a high volume of orders. When we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery.

Shipping charges and applicable taxes for your order will be calculated and displayed at checkout.

We provide free shipping for product orders over \$125.00.

PRODUCT INFORMATION

Storage:

KW Collards is a shelf-stable product in its original, unopened jar. You may store unopened jars in your pantry or cupboard until you open them. The "best by" date is located on the label.

After opening, refrigerate product for up to 7 days or freeze product in a freezer-safe container for up to 8 months.

Preparation:

KW Collards are already seasoned and already cooked. To prepare, heat to boiling on a stovetop, or microwave until hot, and enjoy.